



Sri Lanka Tourism

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13th May 2024

To: All Stakeholders

Dear Valued Stakeholders,

Subject: Facilitation for Addressing Social Media and Cyber Crime Complaints

The Sri Lanka Tourism Development Authority (SLTDA) is committed to fostering a safe and secure environment for both tourists and industry professionals. We understand the importance of addressing concerns related to social media and cybercrime activities that may impact your business or the reputation of Sri Lanka's tourism industry.

Hence, we strongly advise you to be vigilant and take precautions against cybercrime activities.

In this regard, we would like to bring to your attention the facilitation offered by the Social Media Unit of the Computer Crime Investigation Unit, Criminal Investigation Department (CID). This dedicated unit is equipped to investigate complaints related to online harassment, defamation, scams, and other cybercrimes.

Should you encounter any such issues, we encourage you to file a complaint with the Social Media Unit at the following address:

**Director, Social Media Unit, Computer Crime Investigation Unit, Criminal Investigation Department
04th Floor, New Secretariat Building, Colombo 1**

Or by email to: dir.ccid@police.gov.lk

We are confident that this collaboration will ensure a swift and effective response to online threats, ultimately safeguarding the integrity of Sri Lanka's tourism sector.

Sincerely,

**Director General
Sri Lanka Tourism Development Authority**

Copy: Director, Social Media Unit, Computer Crime Investigation Unit, Criminal Investigation Department, 04th Floor, New Secretariat Building, Colombo 1