

Health Guidelines for Tourism

	Description	Responsibility	Guideline
1. International Arrivals	Health Guidelines for Tourists	Immigration/ CAA/AASL/SLT DA/MoH (All stakeholders)	<ol style="list-style-type: none"> 1. Tourists to arrive through Charter Flights, Scheduled Flights or Private Jets to Katunayake and Mattala Airports. 2. Arrival of tourists would be decided by the testing capacity of the private laboratories as determined by the Ministry of Health and Minister of Tourism jointly. 3. Dual Citizens or Sri Lankan spouses of foreign passport holders any paid commercial passengers with foreign passport could follow the tourist route under the same guideline. 4. Civil Aviation Authority to inform all flights bring-in tourists, the Health Protocols that needs to be adhered. 5. Arrangements for Crew to be agreed in advance with the Civil Aviation and Airport Aviation Authority, according to the existing health guidelines for Airline Crew. 6. These guidelines exclude Business Visas 7. Sri Lanka Tourism Development Authority should ensure that the details of arrivals are informed to the Ministry of Health (DGHS – dghs@health.gov.lk, ddgphs1@health.gov.lk, Chief Epidemiologist – chepid@slt.net.lk DPRD – drishankadprd@gmail.com) and the local area MOH prior to the arrival of the respective flights.
2. Visa	<ol style="list-style-type: none"> 1. All Countries permitted, unless specifically mentioned otherwise 2. In addition to Visa Fees, through the Tourism App cost for two PCR tests and COVID Insurance to be levied 3. Pre-confirmed hotel booking up to first 14 days 	Immigration/ SLTDA/ Hotel/ Travel Agent	<ol style="list-style-type: none"> 1. Visa should be processed online. 2. Mandatory to pay for two PCR tests if the visit is up to 7 days or three PCR tests, if the visit is for more than 7 days as decided by the Medical officer of Health. 3. COVID-19 Insurance cover for the period of one month is mandatory and could be paid for through the Tourism Mobile App or at the time of the hotel booking or when purchasing airline ticket.

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			4. Pre-confirmed hotel booking up to 14 days. Details of the international travelers should be sent to the area Medical Officer of Health when issuing visa, and should continue to update until their arrival at the respective hotels.
3. Prior to Boarding	1. PCR Test 2. Health declaration 3. COVID Insurance Cover	Airlines & Airport Aviation Authority	1. Negative PCR Test taken 96 hours before boarding from an accredited laboratory 2. Health declaration to be filled and submitted prior to boarding flight, on flight or on arrival 3. Mandatory COVID-19 Insurance cover for at least LKR 5 million equivalent in USD.
4. Minimum Stay in Hotel	Minimum days in Certified Safe and Secure hotel	Hotel	1. All travelers should stay their initial 14 days in a Safe & Secure Certified Hotel (Level 1). 2. During the first 14 days the guest is permitted to stay in more than one Certified Safe & Secure Level 1 Hotels, provided that the on arrival PCR test result is negative and travelling under a bio-security bubble. 3. Tourists are not permitted to move outside the hotel up to 14 days, except only to identified sites approved by the COVID Taskforce, in consultation with the Ministry of Health; under a bio security bubble, after the on-arrival PCR test result is negative. 4. Sri Lanka Tourism Development Authority should make arrangements using appropriate methods to carry out continuous assessments and audits to ensure the safety and security standards of Certified Safe and Secure Level 1 Hotels are maintained. 5. Hotels to ensure effective access control measures are in place, in and around the hotel. 6. After 14 days stay in a Certified Safe and Secure Level 1 Hotel, a guest is permitted to interact with the community, provided that the PCR tests results are negative.

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5. Pre-departure PCR	A Negative report of a PCR test done by an accredited laboratory within 96 hours prior to departure should be available at the time of Check-in	Airline	Mandatory
6. PCR Testing	Minimum number of PCR tests to be done	Hotel	<ol style="list-style-type: none"> 1. All PCR tests after arrival should be arranged by the hotel with a private sector laboratory approved by the Ministry of Health. 2. Wherever possible, all PCR tests of a given traveler should be carried out by a single laboratory. 3. On arrival PCR test should be conducted prior to checking in at the Hotel already pre booked by the traveler. This should be arranged by the hotel with a private sector laboratory approved by the Ministry of Health. 4. Movements of the guests should be restricted to the minimum until the on arrival PCR test result is negative. 5. Second PCR test should be conducted 5-7 days after arrival. 6. In the event of longer stay, an additional PCR test should be conducted between 10-14 day of arrival. 7. All PCR Reports should be e-mailed by the private sector hospital to the Epidemiology Unit (chepid@sltnet.lk), COVID Taskforce (covid19sl20@gmail.com), DG Ministry of Health (dg@health.gov.lk), DG Sri Lanka Tourism Development Authority (dg@srilanka.travel) and to the respective hotels, highlighting the Positive Test Reports. The Hotel to upload the PCR test report to the Tourism Mobile App when implemented. Copy of the report to be given to the guest for his/her records. The Passport Number should be considered as the reference number, to ensure traceability of reports and payments.
7. Transport	Hotelier or Travel Agent to arrange independent transport for each group of tourists	Hotel/Travel Agent	<ol style="list-style-type: none"> 1. No mixing of groups during transportation 2. Hotel or the Travel Agent should have an advanced transport plan. 3. Domestic Flights permitted subject to strictly adhering to health protocols

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	Vehicle number, drivers and guide details to be provided		<p>4. Travel Agents and Hotels to adhere to prevailing Health Guidelines of the Ministry of Health and Sri Lanka Tourism Development Authority. Transportation details should be informed to the area Medical Officer of Health, COVID Taskforce and DG Sri Lanka Tourism Development Authority, once the arrangements are made.</p> <p>1. Maintain a transport log with passenger details.</p> <p>2. Inform the National Operations Center for Control of COVID-19 for contact tracing, area MOH and DG Sri Lanka Tourism Development Authority of all details prior to arrival.</p> <p>3. Unless attending in full PPE, quarantine all personal involved in transportation for 14 days and inform COVID Task force and DG Sri Lanka Tourism Development Authority including the details on location of the quarantine facility.</p>
8. Tour Guides & Drivers/ Assistants	Sri Lanka Tourism Development Authority Registered Tour Guides and Tourist Drivers	Travel Agent	<p>1. Adequate PPE, masks and sanitizer to be provided to personnel accompanying tourists.</p> <p>2. Quarantine facility for 14 days to be provided after the tour, unless attending in full PPE.</p> <p>3. Accommodation provided during Tour to meet health & safety Guidelines.</p> <p>4. Medical Insurance including COVID-19 Insurance to be given to all personnel during the tour and subsequent 14 days.</p>
9. Hotel Booking	First 14 days only in Certified Safe & Secure (Level 1) hotels	Hotel	<p>1. Hotel Certified as Safe and Secure hotel to be permitted to take bookings.</p> <p>2. Tourist are not permitted to move outside the hotel for the first 14 days, except to approved tourist sites under a bio secure bubble.</p> <p>3. Change of hotel within the first 14 days is allowed only among the Certified Safe & Secure (Level 1) hotels, under a bio security bubble.</p> <p>4. Hotels, Travel Agents and Tour Operators to share accommodation booking details, transportation details and site visit details with the Area Medical</p>

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			Officer of Health and DG Sri Lanka Tourism Development Authority immediately on making bookings and prior to any travel.
	Mandatory prepaid hotel booking	Travel Agent/Hotel	Pre-confirmed hotel booking is mandatory for to the first 14 days in one or more Certified Safe and Secure (Level 1) hotel.
	Maximum Room Occupancy	Hotel	<ol style="list-style-type: none"> 1. Maximum capacity of 75%. 2. Rest to be reserved for isolation purposes if necessity arose for isolation of non-symptomatic COVID-19 positive guests.
	Hotel bookings from multiple flights	Hotel/Travel Agents	<ol style="list-style-type: none"> 1. Hotels should take all possible measures to minimize mixing of groups arriving from different flights. 2. Bookings from multiple flights are permitted. 3. Hotels should have a room allocation plan in place. 4. Reservation details should be informed to the area Medical Officer of Health and DG Sri Lanka Tourism Development Authority when making booking and prior to guests' arrival.
	Hotel to ensure hotel perimeter is secure and there is no possibility of any interaction with the public	Hotel	<ol style="list-style-type: none"> 1. Effective access control must be in place with the support of the relevant authorities in and around the hotel. 2. Until 14 days from arrival, no interaction with the local community. 3. Use of Public Transport even after 14 days is discouraged. 4. Ensure adherence to Health Guidelines at all time
	Symptom surveillance of guests and staff Reporting of symptom surveillance		<ol style="list-style-type: none"> 1. There should be a designated Medical Officer arranged by the hotel to monitor the health of guests and staff. Contact details of the Medical Officer should be informed to the area Medical Officer of Health and to the Ministry of Health. 2. Designated Medical Officer to the hotel should report regularly to the Ministry of Health(DGHS – dghs@health.gov.lk, ddgphs1@health.gov.lk, Chief Epidemiologist – chepid@slt.net.lk DPRD – drishankadprd@gmail.com), COVID Taskforce and DG Sri Lanka Tourism Development Authority of the health status of hotel staff and Guests.

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	Use of common area, spa and pool		Permitted subject to adhering to general health guidelines including social distancing.
	Entertaining Domestic guests	Hotel	<ol style="list-style-type: none"> Domestic guests should not be entertained in Level 1 hotels, if there are tourists being accommodated. No functions involving local guests allowed
10. Non symptomatic Covid-19 PCR positive persons	<p>Initial Isolation at the hotel followed by transfer to designated Intermediate Care Centre</p> <p>Medical Officer of Health of the area should be informed</p>	Hotel	<ol style="list-style-type: none"> Initial isolation should be done in an isolation area in the same hotel under strict supervision of the designated Medical Officer of the hotel and the area Medical Officer of Health until the patient is transferred to a designated intermediate care center. Tourism Development Authority should make arrangements to identify appropriate Intermediate Care Centers in consultation and approval of the Ministry of Health to accommodate asymptomatic COVID-19 patients. Where isolation is not feasible (e.g., a large group positive for COVID-19 infection) alternative designated isolation hotel to be identified in advance, by the DG/Sri Lanka Tourism Development Authority. Staff and other contacts should be managed according to the guidelines already in force under the guidance of the area Medical Officer of Health. If symptomatic or on the decision of the designated Medical Officer of the hotel and/area Medical Officer of Health, the guest and any exposed guests will be admitted to a pre-arranged Private Hospital approved by the Ministry of Health.
11. Symptomatic COVID-19 PCR positive		Hotel	<ol style="list-style-type: none"> To be admitted to Private Hospital approved by the Ministry of Health. The area Medical officer of Health should be informed. COVID-19 Insurance to reimburse hospitals charges including Ambulance transfer up to LKR 5 Million for a month.
12. Treatment for other conditions	Treatment for conditions other than COVID-19 that need hospitalization	SLTDA/Hotel	<ol style="list-style-type: none"> Designated Medical Officer of the hotel to make the decision. Patients in their first 14 days of visit should be treated only in hospitals identified for such purposes by the SLDTA and approved by the Ministry of Health

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during the first 14 days			<ol style="list-style-type: none"> Area Medical Officer of Health should be informed once the designated Medical Officer of the hotel makes the decision. Cost of treatment should be covered through the tourists' personal medical insurance.
13. Staff Management	Managing staff to reduce the risk of infection and spreading into the community through staff	<p>Hotel</p> <p>Hotel/Travel Agent/Tour Operator</p>	<ol style="list-style-type: none"> All staff directly interacting with guests will not be allowed to go out of the hotel premises during the period of guest accommodation (maximum 14 days) and for 14 days further. This quarantine process should be arranged under the supervision of the designated Medical Officer of the hotel and the local health authorities. Details should be provided to Ministry of Health, COVID Taskforce and DG Sri Lanka Tourism Development Authority. Staff should be screened for COVID-19 at regular intervals as per the existing Occupational Health Guidelines published by the Ministry of Health. All staff should be subjected to proper risk assessment under the guidance of the of the area Medical Officer of Health and appropriate interventions should be instituted if a guest tested positive for COVID-19. Hotels, Travel Agents and Tour Operators are bound to adhere to Health Guideline of the Ministry of Health and Sri Lanka Tourism Development Authority currently enforced. In the event a COVID-19 guest or employee is reported the hotel, the relevant travel agent and tour operator are bound to adhere to the instructions provided by the Ministry of Health, COVID Taskforce and Sri Lanka Tourism Development Authority.
14. Visit to Sites			<ol style="list-style-type: none"> Arrangements are made to visit on a daily basis to the permitted sites, with time slots allocated for Tourists, only to travel in a bio safety bubble. Permission for the tourist sites is granted by the Sri Lanka Tourism Development Authority in consultation with the Ministry of Health, COVID Task Force and the local health authorities.

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			<p>3. Itinerary to be shared in advance with the local health authority of the tourist site and the agencies managing the sites.</p> <p>4. Any special arrangements including stops for meals or toilet stops or any other stop must be indicated in the itinerary and should be done in consultation with the local health authorities of the respective areas where such stops are planned.</p> <p>5. All persons accompanying tourist including tour guides, safari jeep drivers, bus drivers, other drivers, assistants, translators, unless attending in full PPE, should undergo 14 days quarantine under supervision of the local health authority including PCR testing.</p> <p>The time periods allocated for tourists should be published on Sri Lanka Tourism Website to avoid the risk mixing with locals</p>



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